Introduction

Your Gems DM21 Rate Meter with Total is one model in a family of 1/8 DIN units which offers breakthrough display technology as well as easy-to-program single-line parameters. Designed to provide instant visual feedback regarding an application's key input value, the DM21 not only has a 0.71" high LED display (27% larger than other 1/8 DIN units), but also the ability to change display color based on process status (programmable parameter in Operation Mode). Easy programming is made possible via a help function and a secondary legend display.

This manual will guide you through the installation and wiring of your DM21 unit with information on proper panel mounting and rear terminal layout and wiring instructions. In addition, the instrument’s operation and programming modes are thoroughly explained. The Operation Mode provides day to day operation and allows editing of preset values. The Program Mode enables the configuration of various parameters prior to initial operation. These parameters include those for basic configuration as well as other settable features which will enhance the functionality and usability of the device.

This manual also provides information on the DM21 Rate Meter with Total’s alarms; transistor, relay and linear outputs; product specifications; and ordering and warranty procedures.

Features

• AWESOME 0.71” high digit LED display
• Programmable color change display based on an event
• Programmable help function and secondary legend display
• Display configurable for update time, min. number of pulses, and forced zero time
• Optional linear output relative to rate
• Choice of NPN, PNP, or magnetic primary input
• Filter speed settable for 20, 200, or 10,000 Hz
• Standard outputs: two NPN transistors & one relay (optional 2nd relay)
• Front panel reset enable and alarm lockout
• Optional RS-485 plug in card
• CE approved

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The instrument can be mounted in a panel with a thickness of up to 6mm. The cutout(s) should be made based on the recommended panel opening illustrated in the drawing above.

Insert the unit in the panel through the cutout. Ensure that the panel gasket is not distorted and the instrument is positioned squarely against the panel. Slide the mounting clamp into place on the instrument, as shown to the left, and push it forward until it is firmly in contact with the rear face of the mounting panel and the tabs on the bracket arm are seated in the mounting grooves on the side of the unit.

The electronic components of the instrument can be removed from the housing after installation without disconnecting the wiring. To remove the components, grip the side edges of the panel and pull the instrument forward. Take note of orientation of the unit for subsequent replacement in the housing.
REAR TERMINAL CONNECTIONS

**Count Inputs**
Terminal #2 is the connection for Input A, which is programmable to be the rate channel and total. Terminal #1 is the connection for Input B, which is programmable to be an incrementing input, a decrementing input, or channel B of encoder input. Input B cannot be used for rate - it only serves as a secondary input for total. The common connection for both Input A and Input B is Terminal #3.

**Control/Digital Inputs**
A contact closure or NPN signal can be used to activate preconfigured functionality. Terminal #5 is used for a remote reset function, while Terminal #6 is a security function, that when active, will prohibit entry into Program Mode. Terminal #8 serves as the common for both of these inputs.

**Auxiliary Power Output**
A 9 - 15 VDC for powering external sensors and encoders up to 125 mA can be accessed by connecting the positive supply side of the sensor to Terminal #4 and the negative side to Terminal #8.

**Linear Output**
An option board may be installed that provides a 10 bit linear output signal relative to the Rate Value. Terminal #12 is the positive side of the connection, and Terminal #10 is the negative side. The default range of the output is 4-20 mA, but can be changed via the front panel to 0-20 mA, 0-10 VDC, 2-10 VDC, 0-5 VDC, or 1-5 VDC.

**Input Power**
For an AC powered unit, Terminal #13 serves as the line or Hot side connection for AC powered units and as the positive side for DC powered units. The neutral side for AC powered units and the negative side for DC powered units are connected to Terminal #14.

**Transistor Outputs**
Your unit comes standard with 2 NPN outputs which are activated by each of the alarms. Transistor Output 1, which is tied to the High Alarm Value, is on Terminal #7. Transistor Output 2, which is tied to the Low Alarm Value, is on Terminal #9. Terminal #8 serves as the common connection for both transistor outputs.

**Relay Outputs**
Your unit comes standard with a relay output which is tied to the High Alarm Value. Terminal #19 is NC, Terminal #20 is common, and Terminal #21 is NO. A second relay output tied to the Low Alarm Value can be added as an option at the time of order or later installed in the field. Terminal #22 is NC, Terminal #23 is common, and Terminal #24 is NO.

**Serial Communication**
An RS-485 communication board, utilizing ASCII protocol, can be installed as an option. Terminals #16 & #17 serve as the B and A connections respectively, while Terminal #18 is connected as the common.

**Terminals 11 & 15 are not used.**
### Key Functions

<table>
<thead>
<tr>
<th>Key</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>Down</td>
<td><strong>In Operation Mode:</strong> Used in edit operation to decrement the digit highlighted by the Scroll key.</td>
</tr>
<tr>
<td></td>
<td><strong>In Program Mode:</strong> Used in Edit Operation to decrement the digit highlighted by the Scroll key, if the setting is a numerical value, or present the next in the series of choices for that parameter.</td>
</tr>
<tr>
<td>Scroll</td>
<td><strong>In All modes:</strong> Moves the unit into Edit Operation, which is indicated by the left most digit flashing. Successive presses of the key are used to move to the digit to be edited. Wrap around will occur from least significant digit to most significant digit.</td>
</tr>
<tr>
<td>Program</td>
<td><strong>In Operation Mode:</strong> Used to move between the rate value display, count value display, &amp; the alarms and to enter an edited alarm value. Holding the key down for 3 seconds will cause the unit to enter Program Mode.</td>
</tr>
<tr>
<td></td>
<td><strong>In Program Mode:</strong> Used to move from one parameter to the next and enter the edited parameter values. Holding the key down for 3 seconds will cause the unit to return to Operation Mode.</td>
</tr>
<tr>
<td>Reset</td>
<td><strong>In Operation Mode:</strong> Resets the Count Values to zero. This button can be disabled via the 'Front Panel Reset Enable' parameter in Program Mode.</td>
</tr>
<tr>
<td></td>
<td><strong>In All modes:</strong> No function.</td>
</tr>
<tr>
<td>Down &amp; Scroll together</td>
<td><strong>In All modes:</strong> Will abort an Edit Operation and return the alarm/parameter to its previous value.</td>
</tr>
</tbody>
</table>

### Display Functions

<table>
<thead>
<tr>
<th>Display</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>Primary</td>
<td><strong>In Operation Mode:</strong> Default display is the rate value. Can be scrolled using the program key to display the count value and alarm values. If the 'Help' function is enabled, this display will first show the parameter description for 3 seconds (see page 5 for example).</td>
</tr>
<tr>
<td></td>
<td><strong>In Program Mode:</strong> Displays the value or selection for the current parameter. If the 'Help' function is enabled, this display will first show the parameter description for 3 seconds (see page 6 for example).</td>
</tr>
<tr>
<td>Secondary</td>
<td><strong>In Operation Mode:</strong> Indicates alphabetically which parameter is being viewed on the primary display.</td>
</tr>
<tr>
<td></td>
<td><strong>In Program Mode:</strong> Provides a 1 digit alpha or numeric character to indicate which parameter value is being shown on the primary display.</td>
</tr>
<tr>
<td>Output Indicators</td>
<td><strong>In Operation Mode:</strong> OP1 illuminates when Output 1 is active. OP2 illuminates when Output 2 is active.</td>
</tr>
<tr>
<td></td>
<td><strong>In Program Mode:</strong> No function.</td>
</tr>
</tbody>
</table>
OPERATION

OPERATION MODE

CHANGING A PARAMETER VALUE

Default display is the rate value.

Pressing the Program Key will cause the display description to appear on the main display.* If there is no key activity for 3 seconds, the primary display will switch back to the rate value.

Continued pressing of the Program Key will scroll through the Parameters. (See Parameter Sequence below.) The full parameter description will appear on the main display.*

To change a Parameter value, press the Scroll Key. If there was no key activity for 3 seconds, the Preset value will appear (one digit description shown on secondary display); however, press the Scroll Key in order to edit. The unit will now be in Edit Operation as signified by the most significant digit flashing.**

Use the Scroll Key to move from left to right and highlight the digit that needs to be changed. Wrap around will occur from the least significant to the most significant digit.

Use the Down Key to decrement the digit until the desired value appears. The display will wrap around from 0 to 9.

After the desired digits have been changed, press the Program Key to enter the new value. The new value will appear on the main display without any flashing digits. Press the Program Key again and the parameter description will appear on the main display.

* Parameter descriptions will not appear on the primary display if the 'Help' function has been disabled.

** Edit Operation cannot be accessed if the Preset Lock has been enabled in Program Mode.

PARAMETER SEQUENCE

Rate Value

Function: Displays present rate value
Range: 0 to 99999

Count Value

Function: Displays present count time
Range: 0 to 99999

High Alarm Value

Function: Defines the rate or count value at or above which Alarm 1 will activate
Adjustment Range: 0 to 99999
Default Value: 1000

Low Alarm Value

Function: Defines the rate or count value at or below which Alarm 2 will activate
Adjustment Range: 0 to 99999
Default Value: 10
ENTERING PROGRAM MODE AND BASIC OPERATION

The Program Mode can be accessed from the Operation Mode by holding the Program Key for 3 seconds.

The name of the first parameter will appear on the primary display.*

Successive presses of the Program Key will scroll the display through the remaining parameters in the Program Mode. To exit Program Mode, hold the Program Key for 3 seconds.

* Parameter names will not appear on the main display if the “Help” function has been disabled in Program Mode.

PARAMETER SEQUENCE

Count Calibration Factor

Function: Used to scale the input into engineering units by multiplying this value by the number of pulses received

Adjustment Range: 0.0001 to 9.9999
Default Value: 1.0000

Decimal Position

Function: Set the decimal point position for the count display

Adjustment Range: 0 to 0.0000
Default Value: 0
**Rate Calibration Factor Decimal Point**

*Function:* Sets the decimal point position for the rate calibration factor display  
*Adjustment Range:* 0 to 0.0000  
*Default Value:* 0

**Rate Calibration Factor**

*Function:* Used to scale the input into engineering units by multiplying this value by the input frequency  
*Adjustment Range:* 0.0001 to 99999  
*Default Value:* 1

**Rate Decimal Point Position**

*Function:* Sets the decimal point position for the rate display  
*Adjustment Range:* 0 to 0.0000  
*Default Value:* 0.0

**Count Mode**

*Function:* Defines how the input pulses will be applied to the count value  
*Adjustment Range:*  
- **A+B:** Inputs on both the A & B channels increment the total  
- **A-B:** Inputs on the A channel increment the total, while inputs on the B channel decrement  
- **Directional:** When input B is inactive, input A increments. When input B is active, input A decrements  
- **Quadrature:** The unit accepts a phased input from an encoder. The total increments when the A channel leads the B channel

*Default Value:* A+B

**Input Type**

*Function:* Programs the unit to match the electrical characteristics of the input signal  
*Adjustment Range:*  
- **Sinking:** The unit will accept a NPN or dry contact input which sinks voltage to common  
- **Source:** The unit will accept an PNP input which sources voltage  
- **Magnetic:** The unit will accept a magnetic input from 0.5 to 30V peak

*Default Value:* Sinking
**Filter Speed**

*Function:* Enables the debounce filter of the meter to properly match the application

*Adjustment Range:*

- **20:** The unit will accept up to 20 pulses per second. Generally used with contact inputs to eliminate false counts caused by contact bounce
- **200:** The unit will accept up to 200 pulses per second. Generally used for higher speed contact inputs or to filter noise on electronic signals in low speed applications
- **10,000:** The unit will accept up to 10,000 pulses per second. Generally used with high speed electronic inputs and encoders

*Default Value:* 10000

**Display Update Time**

*Function:* Sets the amount of time between display updates

*Adjustment Range:*

- **0.1** sec.
- **0.25** sec.
- **0.5** sec.
- **1 to 10** sec.

*Default Value:* 1

**Display to Zero Time**

*Function:* Displays minimum input frequency by setting the amount of time after no pulses are received, when the display will show zero

*Adjustment Range:*

- **0.1** sec.
- **0.25** sec.
- **0.5** sec.
- **1 to 10** sec.

*Default Value:* 1

**Minimum Pulses**

*Function:* Sets the minimum number of pulses to be received before the display will update the rate value.

*Note:* Display Update Time and Minimum Pulses must be realized before the display will update.

*Adjustment Range:* 1 to 99

*Default Value:* 10

**Startup Suppression**

*Function:* Determines the delay period that will occur after power-up before alarm operation is possible

*Adjustment Range:* 0 to 99 secs.

*Default Value:* 0
**Program Mode Continued**

**Front Panel Reset Enable**

*Function:* Determines whether the Front Panel Reset key can be used to reset the rate value

*Adjustment Range:*

- **Enable:** The rate value can be reset while being viewed in Operation Mode by pressing the Front Panel Reset Key
- **Disabled:** The Front Panel Reset Key is disabled and the rate value can only be reset through the Remote Reset Input

*Default Value:* Enable

**Retransmission Enable/Select**

*Function:* Determines whether a voltage/current is an output, and if so, which range

*Adjustment Range:*

- **None**
- **0-5 Volts**
- **0-10 Volts**
- **0-20 mA**
- **4-20 mA**

*Default Value:* None

**Retransmission Scale Minimum** *(Appears only if a current/voltage is selected)*

*Function:* Defines the lower end of the linear scale for the retransmission output by defining the value equated to the minimum output signal - i.e. for a 4-20 mA output, this would be the value corresponding to 4 mA

*Adjustment Range:* 0 to 99999

*Default Value:* 0

**Retransmission Scale Maximum** *(Appears only if a current/voltage is selected)*

*Function:* Defines the lower end of the linear scale for the retransmission output by defining the value equated to the minimum output signal - i.e. for a 4-20 mA output, this would be the value corresponding to 20 mA

*Adjustment Range:* 0 to 99999

*Default Value:* 100

**Serial Communication Enabled**

*Function:* Activates the RS-485 communication option board

*Adjustment Range:*

- **None**
- **Fitted**

*Default Value:* If ordered from the factory with the RS-485 board, the default will be “fitted”. If the board is installed in the field, this parameter will need to be changed from its default of “none”
Communication Address (Appears only if communication board is installed and activated)
Function: Defines the unique communication address of the counter
Adjustment Range: 1 to 99
Default Value: 1

Baud Rate (Appears only if communication board is installed and activated)
Function: Selects the serial communication speed
Adjustment Range:

<table>
<thead>
<tr>
<th>1200</th>
<th>2400</th>
<th>4800</th>
<th>9600</th>
</tr>
</thead>
<tbody>
<tr>
<td>1200 BPS</td>
<td>2400 BPS</td>
<td>4800 BPS</td>
<td>9600 BPS</td>
</tr>
</tbody>
</table>
Default Value: 4800

Display Color Change
Function: Defines the color of the display for prior to and after the preset value is reached
Adjustment Range:

<table>
<thead>
<tr>
<th>Red</th>
<th>Green</th>
<th>Red to Green</th>
</tr>
</thead>
<tbody>
<tr>
<td>Red to Green: The display will be green prior to the Alarm value being reached. It will turn red after the Alarm has been reached</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Green to Red: The display will be red prior to the Alarm value being reached. It will turn green after the Alarm has been reached</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Default Value: Green to Red

Preset Lock
Function: Determines whether the Preset Values can be changed via the front panel
Adjustment Range:

<table>
<thead>
<tr>
<th>Enable</th>
<th>Disable</th>
</tr>
</thead>
<tbody>
<tr>
<td>Enable: Preset values are read only</td>
<td></td>
</tr>
<tr>
<td>Default Value: Disable</td>
<td></td>
</tr>
<tr>
<td>Disabled: Preset values can be viewed and changed</td>
<td></td>
</tr>
</tbody>
</table>

Help Prompt
Function: Determines whether the multi-character parameter name will appear on the main display for 3 seconds prior to the parameter value appearing
Adjustment Range:

<table>
<thead>
<tr>
<th>Help - Yes</th>
<th>Help - No</th>
</tr>
</thead>
<tbody>
<tr>
<td>Help - Yes: Multi-character parameter descriptions will appear on the primary display. The value associated with that parameter will appear by pressing the scroll key or waiting for 3 seconds</td>
<td></td>
</tr>
<tr>
<td>Help - No: Only the parameter values will appear on the primary display. The parameter can be identified by a single digit in the secondary display</td>
<td></td>
</tr>
</tbody>
</table>
Default Value: Help - Yes
APPENDIX A

SPECIFICATIONS

Count Inputs
Type: Sinking/Sourcing or Contact Closure
Frequency: 10 kHz max.
Logic: Low < 2.0 VDC, High > 3.0, 30V max.
Impedance: 10 KΩ to common - Sourcing
Magnetic Input: 0.6 to 30V peak

Control Inputs
Type: Sinking, Edge Sensitive
Logic: Low < 2.0 VDC, High > 3.0
Impedance: 4.7 KΩ to +Voltage
Response Time: 25 ms
Function:
- Input 1: Remote Reset
- Input 2: Security Lockout

Outputs
Solid State: NPN open collector, 30 VDC max, 100 mA max.
Relay: SPDT, 5A resistive @ 110VAC
Latency: 75 μ seconds, plus 8 ms for relay pull-in

Linear Outputs
Ranges: 0-20mA, 4-20mA, 0-10V, 2-10V, 0-5V, 1-5V
Accuracy: ±0.25% [mA at 250Ω, V at 2kΩ]; degrades linearly to ±0.5%
Resolution: 8 bits in 250ms (10 bits in 1s typ.)
Update: Approximately 4/s
Load Impedence: mA Ranges: 5000Ω max.; V Ranges: 5000Ω min.

Approvals
General: CE
EMC Susceptibility: Complies with EN50082-1: 1992,
EN50082-2: 1995
EMC Emissions: Complies with EN50081-1: 1992,
EN50081-2: 1994
Safety: Complies with EN61010-1: 1993

Communication
Type: Serial asynchronous, UART to UART
Data Format: Open ASCII: One start bit, even parity seven data bits, one stop bit
Physical Layer: RS-485
Maximum Zones: 99
Baud Rate: Selectable from 9600, 4800, 2400, or 1200

Electrical
Supply Voltage: 90-264 VAC, 50/60 Hz, or 20-50 VAC/VDC
Power Consumption: 4 Watts

Display
Type: Red/Green, 7 segment LED, 5 digits primary display, single digit secondary display
Height:
- 0.71" (18mm) primary display
- 0.3" (7mm) secondary display
Annunciators: Output 1 & 2 status

Physical
Dimensions: 48mm x 96mm, 110mm deep
Mounting: Panel mount (mounting bracket supplied), 45mm x 92mm cutout
Terminals: Screw type - combination head
Front Panel Rating: NEMA 4X/IEC IP65
Case Material: GE Lexan 940
Weight: 0.56 lbs.

Environmental
Operating Temp.: 0° to 55° Celsius, 32° to 131° Fahrenheit
Storage Temp.: -20° to 80° Celsius, -4° to 176° Fahrenheit
Relative Humidity: 20% to 95% non-condensing
**WARRANTY**

Gems Sensors Inc., the seller, warrants its products to be free from defects in material and workmanship in normal use and service for a period of one year from date of shipment. Gems reserves the right and option to refund the purchase price in lieu of repair or replacement upon evaluation of the returned original part. Modification, misuse, attempted repair by others, improper installation or operation shall render this guarantee null and void. Gems Sensors Inc. makes no warranty of merchantability or fitness for a part or purpose.

**Limits of Liability**

In no circumstances shall Gems Sensors Inc. be liable for special, consequential or exemplary damages of any kind or character, including contract tort, and strictly liability in tort and contract.

Equipment sold by Gems Sensors Inc. is not intended for use in a nuclear installation, nor shall it be used as a "Basic Component" as same as defined under Part 21, Title 10 of the Code of Federal Regulations. In the event of such use, you agree to indemnify and hold us harmless from any and all subsequent liabilities and responsibilities which might arise in connection with such use.

**Returning Goods**

Contact your local sales agent or the factories for return policy prior to sending back any product.